

TELMATE TABLET FACILITY BENEFITS

The introduction of the Telmate Tablet, a secure, wireless handheld device, into the world of corrections communications brings a new wave of benefits for both staff and facility.



Security & Control

A reduction in inmate movement means fewer confrontations, a decrease in violence, and less opportunity for distributing contraband. The Telmate Tablet improves facility security and control by reducing inmate escorts to the law library, lessening medical and visitation escorts, and by eliminating potential conflict with other inmates in transport as well as contraband passed by physical mail and photos.



Operational Efficiencies

The Telmate Tablet helps facilities go paperless and automate repetitive high-cost administrative tasks, allowing staff more time to focus on what's important: security and control. Tablets increase staff efficiency by allowing inmates the ability to file digital requests and grievances and manage their own accounts.



Telmate Verified and Telmate Investigator

The Telmate Tablet solution features our automated identity verification increases an inmate's ability to communicate on Telmate's secure digital platform, which means facility investigators have more information about who inmates are and who they are communicating with on the outside. When using the Telmate Tablet in conjunction with Telmate Investigator, our suite of investigator tools, facility staff will gain even more actionable data to uncover and strengthen their investigation.



More Communications & Content, Less Staff Headaches

The Telmate Tablet is quick becoming the only device needed for a complete suite of inmate communications and content including video visitation, phone calls, messaging, photo sharing, education and entertainment. And because our tablets are shared and self-managed, inmates get more and staff manage less.

34,000
monthly users 

12,000,000+
usage minutes of per month

20,000,000
minutes of staff time saved
this year by going paperless

865,000
messages sent per month





The Positive, Powerful Impact on Inmate Behavior & Well-Being

At first, our customers embraced the Telmate Tablet for the advancements in inmate communications, managing requests and grievances, and efficient content delivery. Now with over a year of data from dozens of facilities across the country, a much more significant and attractive benefit has emerged. Facilities are noting significant decreases in inmate-on-inmate and inmate-on-staff assaults as well as a general reduction in rule and behavior code violations. Whether inmates behave better for the privilege of tablet use, or that the device itself is enjoyable to use, one thing is certain—the Telmate Tablet is proving to be far more than just a communications technology innovation.

Building Responsibility and Reducing Risk:

When inmates use Telmate Tablets, they regain small, safe areas of choice and responsibility, which promotes positive behavior, has a calming effect on inmate social dynamics, and reduces overall risk for staff.

Reducing Pressure and Stress:

The Telmate Tablet actually settles the corrections environment by helping inmates turn long stretches of idle, negative time into active, engaging, and constructive time. The result is a calmer, less anxious, and less aggressive inmate population.

Why Telmate?

The Industry's Best Service and Support

We offer the industry's best customer service with live US-based, bi-lingual 24/7 toll-free support, in-house repair technicians, 24 hour circuit monitoring and two hour, on-site response time.

Increase Usage and Operating Efficiencies

Our range of communications products, automated admin tasks and deposit options drive increased system usage and unsurpassed operating efficiencies.

Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available featuring deposit and account management, phone, video visits, social media, investigation tools, mobile access and full integration with commissary and JMS systems.

Unified Software Platform

Telmate's fully integrated software and hardware ecosystem has been designed and built by our engineers to meet the unique needs of the corrections industry.

Telmate is one of the fastest growing inmate communications systems in North America currently providing service to hundreds of correctional facilities in nearly every U.S. State and four Canadian Provinces. From city and county jails to federal facilities, Telmate serves populations of all sizes—many exceeding 1,000 beds.

UPGRADE your inmate communications system to Telmate.
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