Telmate®

TELMATE
TABLET
SECURITY

Security Goes Wireless

At Telmate we know that every facility's number one priority is security, safety and control, and our transformative technologies, like the Telmate Tablet, are no exception. From the hardware itself and the operating system that it runs on, to the network it connects to and the added security features it enables, the Telmate Tablet is rapidly becoming a trusted and indispensable tool in the corrections industry.
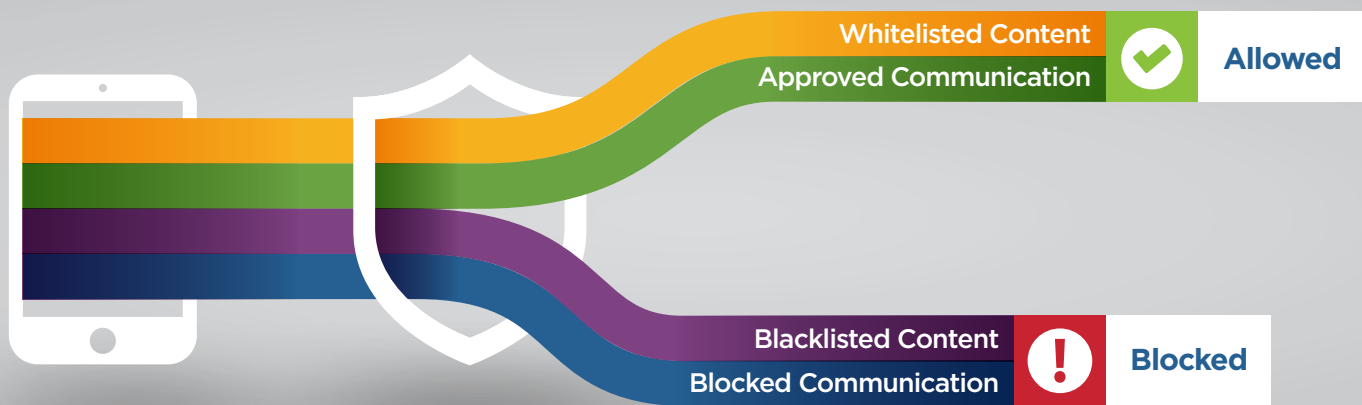
Telmate's locked-down Android approach is similar to what is used in newer military communication handsets.

Operating System
Highly-Secure Customized Android ROM

Added to ROM

✔ Unique VPN + WPA2 Encrypted Connection Requirement

✔ GettingOut Secure Login

✔ Telmate Software Updates

✔ Centralized App Settings

✔ Telmate Secure Browser

✔ GettingOut Books

✔ GettingOut Messaging

✔ GettingOut Photo Gallery

✔ GettingOut Contacts

Removed from ROM

✘ System Settings

✘ OS Updater

✘ User Authentication

✘ Wireless Control

✘ Web Browser

✘ Email

✘ Phone/SMS

✘ Music Player

✘ Video Player

✘ EBook Reader

✘ Camera/Album Apps

✘ Google Play Store

Whitelisted Content
Approved Communication
Allowed

Blacklisted Content
Blocked Communication
Blocked

Telmate Gatekeeper

At the center of Telmate's network security solution is Telmate Gatekeeper, a full featured collection of security access control software. All network traffic is processed by Telmate Gatekeeper, and only requests and responses that meet predefined requirements are allowed to pass.

Telmate Gatekeeper provides complete threat avoidance measures by taking steps to prevent any communications that could introduce risks such as spam or phishing, device-to-device communication, file transfers, and more.

Technical Features

- Full featured proxy server
- Strict internet whitelist
- Firewall
- Encryption to device (VPN)
- Content filtering
- Component failure cannot result in privilege escalation
- Complete access control, allowing per/inmate restrictions
- No tablet-to-tablet communication
- Wireless charging

Staff Features

- Secure access through Telmate Command Center
- Live monitoring
- Detailed usage tracking by inmate & device
- Add, lock, remove tablet apps
- Detailed reporting/auditing
- Covert photo of every login
- One-click tablet disable and inmate-access disable

Why Telmate?

The Industry's Best Service and Support

We offer the industry's most personal customer service. We are US-based, bi-lingual, 24/7 toll-free support by phone, onsite or virtual. We solve your issues supported by the best monitoring technology.

Increased Usage and Operational Efficiencies

Our range of communications products, automated admin tasks, workflows and deposit options drive increased system usage and unsurpassed operational efficiencies.

Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available including phones, tablets, investigator tools, video visits, leveraging integrations with commissary and JMS systems.

Unified Software Platform

Telmate's fully integrated software and hardware ecosystem has been designed and built by top tech talent to meet the unique needs of the corrections industry, unlike any other provider.

UPGRADE your inmate communications system to Telmate.
sales@telmate.com | 1.855.TELMATE (835.6283)

Telmate™