

TELMATE DEVICES

All Telmate Devices are custom pieces of corrections-grade hardware designed by our engineers to re-invent inmate communications and seamlessly integrate with our unified software platform.

Our fully integrated communications system of secure devices provides facilities full control and access to all inmate communications.



Telmate Tablets

The innovative Telmate Tablet is a secure and completely customized device developed for correctional facilities that transforms the way inmates spend their time and provides a secure and fully monitored experience. The tablet operates on our ultra-secure network, which empowers staff to track, scrutinize and control every inmate action on the device. The tablet allows inmates to communicate with friends and family using reviewed messaging. And it gives them ways to use time constructively by offering a range of content that includes; continuing education, self-improvement resources, and much more.

The Telmate Tablet is a modified Android device designed specifically for use in the corrections industry. The 10-ounce device is a state-of-the-art Google Nexus 7 tablet in a secure rubber, or hard plastic casing. All tablet applications can be remotely added, updated, and instantaneously locked, with just a few clicks.





Telmate Phones

Our rugged phones are designed specifically for correctional institutions and encased in high security, 14-gauge stainless steel. The armored keypads are constructed of heavy chrome metal with a 1/8" thick steel vandal resistant plate and come with built in side-tone reduction and volume control. The handsets have vandal resistant armored cords with steel lanyards and heavy 14-gauge steel retainers, contain no removable parts, and provide high-quality audio. Telmate uses the Quadrum Telecom, 6Q Phone, 6Q with "Lockdown Kit" and 6Q Visitation phone models as well as the 6Q2 and 7Q "Tough Guy" security phone models.

Telmate Automated Lobby Kiosks

Telmate's fully automated lobby kiosks offer friends and family a convenient, accessible and localized way to add funds to any inmate account. When our kiosks are integrated with commissary systems, friends and family can also use them to deposit money into an inmate trust fund. Kiosks decrease the time facility staff ordinarily spend accepting and processing deposits, bond payments, scheduling visits, distributing rules and verifying individuals. All lobby kiosks are interconnected nationwide, so a family member near any Telmate kiosk can easily deposit cash for an inmate housed in any

other facility affiliated with Telmate, or even at locations outside of the facility (for example, a courthouse, or retail location).

Telmate Automated Booking Kiosks

Telmate's customizable booking kiosks help facilities expedite processing the inmate with labor-saving features including cash intake, rules and regulations, PIN and PAN submission and JMS/OMS integration.

All kiosks are ADA compliant and feature an integrated camera, full color touch screen monitor, ruggedized powder-coated steel housing, cash intake device, receipt printer and ID scanner.

Why Telmate?

The Industry's Best Service and Support

We offer the industry's most personal customer service. We are US-based, bi-lingual, 24/7 toll-free support by phone, onsite or virtual. We solve your issues supported by the best monitoring technology.

Increased Usage and Operational Efficiencies

Our range of communications products, automated admin tasks, workflows and deposit options drive increased system usage and unsurpassed operational efficiencies.

Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available including phones, tablets, investigator tools, video visits, leveraging integrations with commissary and JMS systems.

Unified Software Platform

Telmate's fully integrated software and hardware ecosystem has been designed and built by top tech talent to meet the unique needs of the corrections industry, unlike any other provider.

Telmate is a leading provider of secure corrections and community corrections solutions including phone, tablet, visitation, messaging, education and multimedia content, corrections applications, investigator tools and GPS monitoring. Telmate's cutting-edge platforms are deployed in over 300 correctional facilities in North America spanning nearly all U.S. states and Canadian provinces. Telmate is headquartered in San Francisco, California, with local presence near you.

UPGRADE your inmate communications system to Telmate.
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