⛨ Telmate®

TELMATE
COMMAND

Designed specifically for corrections and detention facilities, Telmate Command is our suite of powerful, industry-leading products designed to maximize control and security, increase operating efficiencies, and solve crimes.

TelmateCommand

Telmate Command is the hub of the communications platform for facility staff. From any computer with a Web connection and authorization clearance, facility staff can log in to Telmate Command and have total access to the management system with complete control of inmate communication and account management.

TelmateVerified

Telmate Verified is the industry's only automated verification system that captures and confirms the identity of every person who interacts with an inmate. While most inmate communication systems track some user identities, Telmate Verified is the only system in corrections that tracks every user and action, including phone calls, deposits, video visits, messages, and shared photos. From the initial point of contact to every subsequent interaction, Telmate Verified is automatically building comprehensive user profiles so you'll always know who, did what, when, and from where.

> **Our inmate population in the new facility multiplied by a factor of four over our old facility, and the advantages that Telmate has provided to us have helped us to keep the facility running smoothly.**
>
> Sheriff Walt Femling
> Blaine County
> Sheriffs Office

TelmateInvestigator

Our system's suite of investigator tools is a powerful, technologically-advanced crime-fighting kit that helps law enforcement officials, district attorneys and detectives reduce crime, solve criminal cases and reduce court costs.

Telmate Investigator features a "Connections" tool that takes user actions like phone calls, voicemail, visits and deposits and creates powerful relationship networks which uncover suspicious contacts. Telmate Investigator also features a "Timeline" tool that compiles a simple-to-browse-and-digest chronology of all inmate actions from booking to release.

TelmateInvestigator includes

- Call Pattern Analysis
- Contact Analysis
- Communication Timeline
- Automated Alarms
- Configurable Alerts
- Predictive Relationship Analysis
- Relationship Visualization Tools
- Call Destination Mapping

- Live Call Monitoring
- Call and Video Playback
- Inmate and Contact Profiles
- Voice and Image Biometrics
- 3-Way Call Detection
- Evidence Reporting
- Configurable Alarms and Alerts
- Web Based Application

TelmateReports

The Telmate system is fully auditable, meaning facility staff and investigators can run custom reports on every aspect of inmate communications including calls, visits, deposits, relationships, billing and so much more. With Telmate Reports, system activity is just a click away ensuring staff and investigators are always in the know and in control.

> **Telmate has made good on its promise to run the telephone system so we can focus on running the jail!"**
>
> Sheriff Timothy Miller
> Miami County
> Sheriff's Office

Why Telmate?

The Industry's Best Service and Support

We offer the industry's most personal customer service. We are US-based, bi-lingual, 24/7 toll-free support by phone, onsite or virtual. We solve your issues supported by the best monitoring technology.

Increased Usage and Operational Efficiencies

Our range of communications products, automated admin tasks, workflows and deposit options drive increased system usage and unsurpassed operational efficiencies.

Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available including phones, tablets, investigator tools, video visits, leveraging integrations with commissary and JMS systems.

Unified Software Platform

Telmate's fully integrated software and hardware ecosystem has been designed and built by top tech talent to meet the unique needs of the corrections industry, unlike any other provider.

Telmate is a leading provider of secure corrections and community corrections solutions including phone, tablet, visitation, messaging, education and multimedia content, corrections applications, investigator tools and GPS monitoring. Telmate's cutting-edge platforms are deployed in over 300 correctional facilities in North America spanning nearly all U.S. states and Canadian provinces. Telmate is headquartered in San Francisco, California, with local presence near you.

UPGRADE your inmate communications system to Telmate.
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Telmate™