

DEKALB COUNTY SHERIFF'S OFFICE

Telmate Verified Uncovers Complex Criminal Activity, Even Off-The-Radar Contacts

INVESTIGATOR CHALLENGES:

Today investigators are dealing with ever growing numbers of cases and complex evidence sources. These investigators may be overworked with too many piled up cases and have the need for more than traditional investigator tools and methods. The traditional linear approach to boots-on-the-ground investigating and manually piecing together facts and evidence leads to higher costs and bogged down case backlogs. It is often difficult to see the bigger picture, realize efficacy, put all the facts together and save time.

CASE NOTES:

In DeKalb County, Alabama, a team of investigators is assigned to gather criminal intelligence and activity for open cases. Finding suspects who have a criminal record or a warrant is easy, but investigators report the real challenge is finding the often invisible connections - those people who are "off the radar." How do they pinpoint ties to the perpetrator? More importantly, how do investigators determine their whereabouts?

REAL-LIFE SOLUTION:

DeKalb County used Telmate Verified, a robust automated identity verification system with the power to strengthen the acuity of their investigations. The technology encases all jail and prison phone calls, deposits, visits and messages. It also compresses the times between linkage points along the investigative trail.

According to Chief Jail Administrator Matt Martin, Telmate Verified has become an essential tool for DeKalb County Sheriffs Office and the Investigations division in gathering intelligence on criminal activity. Additionally, it has helped Martin locate and link individuals together who have previously been off of law enforcement radar. "Telmate Verified has the ability to provide a snap shot of associated individuals who may be involved in activities of interest that cannot be discovered otherwise," Martin said.

"Telmate Verified has become an essential tool for our facility and the Investigations division in gathering intelligence on criminal activity as well as locating and linking individuals together who have previously been off of the Law Enforcement radar"

Matt Martin, Chief Jail Administrator - DeKalb County Sheriffs Office

For more information on how Telmate can assist your facility and your investigators, please contact us at success@telmate.com or visit www.telmate.com/success.

