TRANSFORMING INMATE COMMUNICATIONS

🕽 Telmate



new features that make smartphone-based monitoring even smarter.

1. DRUG COURT REMINDER

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	not the	* Times	12:00 *	Send reminder SMS at the time of event		
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Missed appointments, especially drug court appearances, cost your agency and taxpayers money. And sending reminders and notifications in the mail is expensive administrative overhead.

With Guardian's new Drug Court Reminder feature, case managers can now send

automated alerts about upcoming appointments or action items to ensure offenders remember and show up. While designed specifically for offenders sentenced through drug court, these alerts can be used for just about anything where a reminder might be helpful.

Reminders can be created using a simple form and can be specified in three ways:

Days before	Hours before	Minutes before
the event	the event	the event

For example, a case manager with an offender who has a pretrial hearing in the months ahead could set up multiple reminders at one week before, three hours before, thirty minutes before and even at the time of the event itself.

Telmate Guardian is redefining how we work."

- Jailer Barry Brady Marion County Detention Center, Kentucky





2. ALERTS & NOTIFICATIONS

For case managers who spend a lot of time on the road, access to email can be limited yet it's critical they receive timely reminders and alerts. With Guardian's new Alerts & Notifications feature, case managers get SMS alerts on the move. Alerts and notifications can easily be configured, updated and changed as necessary through the Telmate Command Center. Now case managers can stop looking for key information and have it sent to them.

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3. CUSTOM CHECK-IN PROGRAMS

Many offenders get jobs in non-traditional work place environments where daily check-ins are not possible. Now, with the Guardian Touch program case managers can configure custom check-in schedules that specify select days and the frequency of check-ins. This powerful new feature aids in re-entry and expands work options for offenders, while maintaining Guardian's monitoring effectiveness and integrity.

Why Telmate?

The Industry's Best Service and Support

We offer the industry's best customer service with live US-based, bi-lingual 24/7 toll free support, in-house repair technicians, 24 hour circuit monitoring and two hour, onsite response time.

Increase Usage and Operating Efficiencies

Our range of inmate communications and community corrections monitoring products drive increased system usage, productivity and unsurpassed operating efficiencies.

Innovative Technology

Our Telmate system is the most modern, robust and secure platform available featuring a range of offender monitoring and inmate communication features that are designed to benefit both case managers and facility staff.

Unified Software Platform

Telmate's fully integrated software and hardware ecosystem is designed and built by our engineers to meet the unique needs of the corrections industry including community corrections.

Telmate is the fastest growing provider of inmate phones and video visitation, secure messaging, mobile applications, inmate tablets and investigator tools. Telmate's cutting-edge platforms are deployed in over 300 correctional facilities in North America spanning nearly all U.S. states and Canadian provinces.

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