Telmate®

TELMATE
TABLET
SECURITY

Security Goes Wireless

At Telmate we know that every facility's number one priority is security, safety and control, and our transformative technologies, like the Telmate Tablet, are no exception. From the hardware itself and the operating system that it runs on, to the network it connects to and the added security features it enables, the Telmate Tablet is rapidly becoming a trusted and indispensable tool in the corrections industry.

Operating System
Highly-Secure Customized Android ROM

Telmate's locked-down Android approach is similar to what is used in newer military communication handsets.
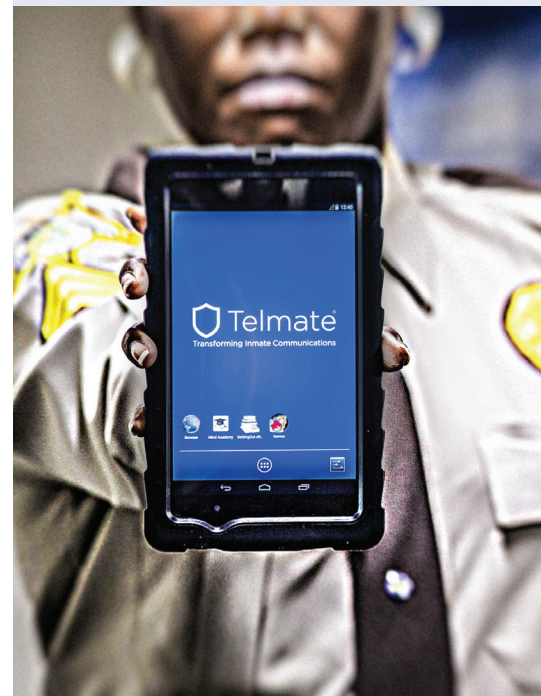
Added to ROM

✔ Unique VPN + WPA2 Encrypted Connection Requirement
✔ GettingOut Secure Login
✔ Telmate Software Updates
✔ Centralized App Settings
✔ GettingOut Secure Browser
✔ GettingOut eReader
✔ GettingOut Messaging
✔ GettingOut Photo Album
✔ GettingOut App Store
✔ GettingOut Music

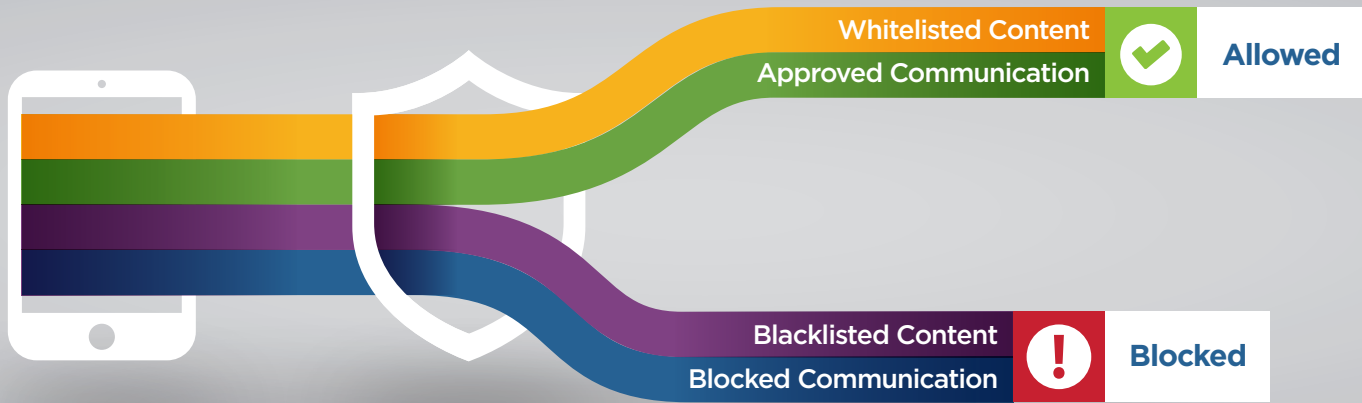**Removed from ROM**

✘ System Settings
✘ OS Updater
✘ User Authentication
✘ Wireless Control
✘ Web Browser
✘ Email
✘ Phone/SMS
✘ Music Player
✘ Video Player
✘ EBook Reader
✘ Camera/Album Apps
✘ Google Play Store

| Whitelisted Content | ✓ | **Allowed** |
| Approved Communication | | |

| Blacklisted Content | ! | **Blocked** |
| Blocked Communication | | |

Telmate Gatekeeper

At the center of Telmate's network security solution is Telmate Gatekeeper, a full featured collection of security access control software. All network traffic is processed by Telmate Gatekeeper, and only requests and responses that meet predefined requirements are allowed to pass.

Telmate Gatekeeper is well tested and has been used to manage all network traffic to and from Telmate Stations since 2010. Today it is used for both Telmate Stations (video visit stations) and Telmate Tablets.

Technical Features

- ✓ Full featured proxy server
- ✓ Strict internet whitelist
- ✓ Firewall
- ✓ Encryption to device (VPN)
- ✓ Content filtering
- ✓ Component failure cannot result in privilege escalation
- ✓ Complete access control, allowing per/inmate restrictions
- ✓ No tablet-to-tablet communication
- ✓ Wireless charging

Staff Features

- ✓ Secure access through Telmate Command Center
- ✓ Live monitoring
- ✓ Detailed usage tracking by inmate & device
- ✓ Add, lock, remove tablet apps
- ✓ Detailed reporting/auditing
- ✓ Covert photo of every login
- ✓ One-click tablet disable and inmate-access disable

Why Telmate?

The Industry's Best Service and Support

We offer the industry's best customer service with live US-based, bi-lingual 24/7 toll-free support, in-house repair technicians, 24 hour circuit monitoring and two hour, on-site response time.

Increase Usage and Operating Efficiencies

Our range of communications products, automated admin tasks and deposit options drive increased system usage and unsurpassed operating efficiencies.

Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available featuring deposit and account management, phone, video visits, social media, investigation tools, mobile access and full integration with commissary and JMS systems.

Unified Software Platform

Telmate's fully integrated software and hardware eco-system has been designed and built by our engineers to meet the unique needs of the corrections industry.

Telmate is one of the fastest growing inmate communications systems in North America currently providing service to hundreds of correctional facilities in nearly every U.S. State and four Canadian Provinces. From city and county jails to federal facilities, Telmate serves populations of all sizes—many exceeding 1,000 beds.

UPGRADE your inmate communications system to Telmate.
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