










TELMATE INVESTIGATOR

Telmate Investigator is a powerful, technologically-advanced suite of tools that provides actionable intelligence helping law enforcement to prevent and solve crime.

With Telmate Investigator facilities can instantly analyze inmate's personal networks and gain unprecedented crime fighting intelligence.

-  **Call Pattern Analysis**
-  **Contact Analysis**
-  **Communication Timeline**
-  **Cell Phone Data Extraction**
-  **Relationship Analysis**
-  **Visualization Tools**
-  **Call Destination Mapping**
-  **Live Call Monitoring**
-  **Call and Video Playback**
-  **Inmate & Contact Profiles**
-  **Voice & Image Biometrics**
-  **3-Way Call Detection**
-  **Evidence Reporting**
-  **Configurable Alarms and Alerts**
-  **Web Based Application**
-  **Inmate Charges**

“Telmate Investigator allows us to think outside the box, giving us intimate knowledge during investigations.”

Sergeant Jamie Harris
Lake County Police
Department Detective



THE TELMATE DIFFERENCE

Telmate Verified

Telmate Investigator features Telmate Verified the industry's only automated identity verification system that tracks every user and action within the Telmate system, including phone calls, deposits, video visits, messages, and shared photos. Telmate Verified is a force multiplier giving one investigator the strength and capability of five.

Telmate Face & Voice Biometrics

Telmate has the most comprehensive and accurate biometric solution on the market. It is the ultimate investigation tool that helps identify and flag all unapproved inmate video visit participants.

Designed, Built & Supported In-House

Most companies simply buy third party solutions and force an integration with their system. Telmate Investigator, like all Telmate products, integrates seamlessly with all our products because it is designed, built and supported by our in-house team of elite engineers.

Included With Every Installation

Telmate Investigator is included free with every installation. While others may charge extra, or manipulate commissions for their investigator tools, Telmate feels powerful crime-fighting tools have a massive impact on the safety of facilities and communities and must be included for all clients in every installation.

CORE TOOLS

Connections Tool

We know that investigators spend a huge amount of time combing through visitation logs, phone records and deposit records to determine who your residents are in contact with. Our Connections Tool leverages inmate communications activity with Telmate Verified to identify an inmate's personal networks and to highlight suspicious activity.

Timeline Tool

The Telmate Timeline Tool compiles an inmate's history into a single sortable history. All data can be filtered and sorted, and can easily be exported as PDF documents for trial exhibits. The Timeline Tool combines booking information, calls, voicemail, video visits, deposits, messages and photos.

3-Way Call Handling

Telmate has the most comprehensive and accurate 3-way call detection system in the industry. With Telmate, suspected 3-way calls are automatically flagged and all suspected 3-way calls are reviewed by live Telmate operators in less than 5 minutes.

Cell Phone Data Extraction

Through our exclusive partnership with **Access Data** (the same technology utilized by the FBI and DOD), with a warrant or consent, all inmate cell phone data can be seamlessly imported into Telmate Investigator for instant evaluation and analysis.

Why Telmate?

The Industry's Best Service and Support

We offer the industry's best customer service with live US-based, bi-lingual 24/7 toll-free support, in-house repair technicians, 24 hour circuit monitoring and two hour, on-site response time.

Increase Usage and Operating Efficiencies

Our range of communications products, automated admin tasks and deposit options drive increased system usage and unsurpassed operating efficiencies.

Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available featuring deposit and account management, phone, video visits, social media, investigation tools, mobile access and full integration with commissary and JMS systems.

Unified Software Platform

Telmate's fully integrated software and hardware ecosystem has been designed and built by our engineers to meet the unique needs of the corrections industry.

Telmate is one of the fastest growing inmate communications systems in North America currently providing service to hundreds of correctional facilities in nearly every U.S. State and four Canadian Provinces. From city and county jails to federal facilities, Telmate serves populations of all sizes—many exceeding 1,000 beds.

UPGRADE your inmate communications system to Telmate.
sales@telmate.com | 1.855.TELMATE (835.6283)

