# TRANSFORMING INMATE COMMUNICATIONS

# 🗘 Telmate



Telmate Guardian is a technically advanced, low-cost smartphone-based, GPS monitoring solution for "community corrections" including pre-trial, work release, probation and parole.

Guardian requires no new hardware for case manager or enrollee, and features innovative face and voice detection technology. Guardian gives jail administrators, courts, and parole and probation departments confidence that they are utilizing the most innovative, effective and secure monitoring solution on the market.



## Monitor More Enrollees

Guardian makes it simple for case managers to actively monitor more individuals.



#### Device Location Monitoring

The enrollee's smartphone automatically reports its location at configurable intervals throughout each day via GPS device monitoring.



## Discreet Interactions

A phone is far less embarrassing and limiting than an ankle monitor for employment.



#### Efficient Dashboard Screen

Guardian's dashboard makes all violation data available in real-time, eliminating the time-consuming need for case managers to sift through dense emails and faxes.

# Geo Zones

Case managers can easily designate multiple inclusion and exclusion zones.



#### Cost Savings

Less than the cost of most ankle and GPS monitoring devices on the market today.

# GPS monitoring on a smartphone.

Increase your supervision coverage, reduce your hardware headaches.



## **How Guardian Works**

#### **Enroll/Install Smartphone Application**

A case manager sets up a new user online, and provides a unique PIN to the enrollee. The enrollee installs the Android or iOS application on their smartphone, and enters their unique PIN to get started.

#### **Enrollees are Prompted to Check In**

Enrollees receive a smartphone notification at random intervals prompting a "check-in." Enrollees respond to check-in alerts by speaking a random series of numbers while multiple photos are taken. The frequency of check-ins is set by the case manager, and check-ins may also be triggered manually, at any time.

#### Face and Voice Detection

The voice recording and photos from each check-in are immediately available for review to ensure an accurate, positive match.

#### **Device Location Monitoring**

Guardian features GPS device monitoring where the enrollee's smartphone automatically reports its location at configurable intervals throughout each day, providing additional reporting between required enrollee check-ins.

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#### Staff Tracking/Alarms

Using browser-based mapping and analysis software, all check-ins are tracked, logged and measured against the individual's custom parameters. Staff may opt to receive immediate alarms if individuals violate any term of their monitoring agreement. Printable summaries are available for case review.

### **Enrollee Benefits**

Guardian provides the newest generation of enrollees a familiar, mobile monitoring solution (including face and voice verified check-ins and notifications) that is more discreet than an ankle monitor. Guardian works with Android & Apple smartphones, requires no new equipment and enables simple, painless check-ins. Guardian supports documentation transparency and full audit trails for enrollees, and has limited bandwidth requirements.

### Why Telmate?

#### The Industry's Best Service and Support

We offer the industry's best US-based, bi-lingual 24/7 tollfree support, in-house repair technicians, 24 hour circuit monitoring and two hour, onsite response time.

#### **Increase Usage and Operating Efficiencies**

Our range of communications products, automated admin drive increased system usage and unsurpassed operating

#### **Innovative Technology**

Our system is the most robust, full featured, and secure inmate available featuring deposit and account management, phone, video visits, social media, investigation tools, mobile access and full integration with commissary and JMS systems.

#### **Unified Software Platform**

Telmate's fully integrated software and hardware ecoand built by our engineers to meet the unique needs of the corrections industry.

Telmate is one of the fastest growing inmate communications systems in North America currently providing service to hundreds of correctional facilities in nearly every U.S. state and four Canadian provinces. From city and county jails to federal facilities, Telmate serves populations of all sizes-many exceeding 1,000 beds.

# Telmate

UPGRADE your inmate communications system to Telmate. sales@telmate.com | 1.855.TELMATE (835.6283)