



Designed specifically for corrections and detention facilities, Telmate Command is our suite of powerful, industry-leading products designed to maximize control and security, increase operating efficiencies, and solve crimes.



### TelmateCommand Center

Telmate Command Center is the hub of the communications platform for facility staff. From any computer with a Web connection and authorization clearance, facility staff can log in to Telmate Command Center and have total access to the management system with complete control of inmate communication and account management.



### TelmateVerified

Telmate Verified is the industry's only automated verification system that captures and confirms the identity of every person who interacts with an inmate. While most inmate communication systems track some user identities, Telmate Verified is the only system in corrections that tracks every user and action, including phone calls, deposits, video visits, messages, and shared photos. From the initial point of contact to every subsequent interaction, Telmate Verified is automatically building comprehensive user profiles so you'll always know who, did what, when, and from where.

“Our inmate population in the new facility multiplied by a factor of four over our old facility, and the advantages that Telmate has provided to us have helped us to keep the facility running smoothly.”

Sheriff Walt Femling  
Blaine County  
Sheriffs Office





## TelmateInvestigator

Our system's suite of investigator tools is a powerful, technologically-advanced crime-fighting kit that helps law enforcement officials, district attorneys and detectives reduce crime, solve criminal cases and reduce court costs.

Telmate Investigator features a "Connections" tool that takes user actions like phone calls, voicemail, visits and deposits and creates powerful relationship networks which uncover suspicious contacts. Telmate Investigator also features a "Timeline" tool that compiles a simple-to-browse-and-digest chronology of all inmate actions from booking to release.

### TelmateInvestigator includes

- Call Pattern Analysis
- Contact Analysis
- Communication Timeline
- Automated Alarms
- Configurable Alerts
- Predictive Relationship Analysis
- Relationship Visualization Tools
- Call Destination Mapping
- Live Call Monitoring
- Call and Video Playback
- Inmate and Contact Profiles
- Voice and Image Biometrics
- 3-Way Call Detection
- Evidence Reporting
- Configurable Alarms and Alerts
- Web Based Application



## TelmateReports

The Telmate system is fully auditable, meaning facility staff and investigators can run custom reports on every aspect of inmate communications including calls, visits, deposits, relationships, billing and so much more. With Telmate Reports, system activity is just a click away ensuring staff and investigators are always in the know and in control.

**“Telmate has made good on its promise to run the telephone system so we can focus on running the jail!”**

Sheriff Timothy Miller  
Miami County Sheriff's Office

## Why Telmate?

### The Industry's Best Service and Support

We offer the industry's best customer service with live US-based, bi-lingual 24/7 toll-free support, in-house repair technicians, 24 hour circuit monitoring and two hour, on-site response time.

### Increase Usage and Operating Efficiencies

Our range of communications products, automated admin tasks and deposit options drive increased system usage and unsurpassed operating efficiencies.

### Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available featuring deposit and account management, phone, video visits, social media, investigation tools, mobile access and full integration with commissary and JMS systems.

### Unified Software Platform

Telmate's fully integrated software and hardware ecosystem has been designed and built by our engineers to meet the unique needs of the corrections industry.

Telmate is one of the fastest growing inmate communications systems in North America currently providing service to hundreds of correctional facilities in nearly every U.S. State and four Canadian Provinces. From city and county jails to federal facilities, Telmate serves populations of all sizes—many exceeding 1,000 beds.

UPGRADE your inmate communications system to Telmate.  
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