

# TELMATE TABLET

## INMATE & FACILITY BENEFITS

The introduction of the Telmate Tablet, a secure, wireless handheld device, into the world of corrections communications brings a new wave of benefits for both inmate and facility.



### Inmate Benefits

#### Self Improvement & Development

Mobile, secure wireless tablets offer an appropriate, comfortable platform for content requiring longer periods of concentration and commitment such as continuing education and GED courses, drug and alcohol addiction counseling, job and life skills training, spiritual guidance, language skills, legal resources, and eBooks. The Telmate Tablet increases the likelihood that the inmate will be engaged in something productive vs. destructive during their incarceration, and positively engages an inmate's mind which has been proven to reduce incidents of violence.

#### Mobility & Usability

Using personal wireless tablets increases an inmate's comfort and experience, there by increasing the likelihood that they will engage and spend more time interacting with positive content and connecting with friends and family.

#### Connections & Communication

Study after study is proving that an increase in inmate communications and connections, and engagement with positive external influences, makes them far less likely to re-offend. The Telmate Tablet helps to support positive relationships and provide constructive development opportunity so inmates will get out, and stay out.

#### Technology Experience

Interacting with the Telmate tablet introduces many inmates to modern interactive tablet devices and technology for the first time. The touchscreen devices teach useful life skills and technical familiarity to those who, after release, will be using smart phones, enrolling in educational programs, searching for jobs, and re-entering the workforce.

#### Inmate Facility Requests & Crime Tips

The Telmate Tablet allows inmates to instantly and digitally submit grievances, requests, and crime tips in a traceable, secure manner.

**From inmate self-improvement and development, to increases in facility security and control, the Telmate Tablet is further proof that modern technology is advancing inmate well-being and correctional facility operations.**



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## Facility Benefits



### Security & Control

A reduction in inmate movement means fewer confrontations, a decrease in violence, and less opportunity for distributing contraband. The Telmate Tablet improves facility security and control by reducing inmate escorts to the law library, medical, and visitation, and by eliminating potential conflict with other inmates in transport as well as contraband passed by physical mail and photos.



### Investigator Tools

The Telmate Tablet increases an inmate's ability to communicate on Telmate's secure digital platform, which means facility investigators will have more information about who inmates are and who they are communicating with on the outside. When using the Telmate Tablet in conjunction with Telmate Investigator, our suite of investigator tools, facility staff will gain even more actionable data to uncover and strengthen their investigation.



### Data Gathering

For investigators, information is power and the more an inmate communicates with the outside, the more data Telmate captures, digitally stores, and makes available to authorized personnel. The Telmate Tablet adds a valuable touch point to the Telmate communications platform, offering new ways to understand and investigate inmates.



### Operational Efficiencies

The Telmate Tablet helps automate repetitive high-cost administrative tasks, allowing staff more time to focus on what's important: security and control. With Telmate, inmates can schedule their own video visits, file requests digitally, manage their own funds, check messages, and communicate in a wide variety of new ways, increasing facility staff efficiency.

## Why Telmate?

### The Industry's Best Service and Support

We offer the industry's best customer service with live US-based, bi-lingual 24/7 toll-free support, in-house repair technicians, 24 hour circuit monitoring and two hour, on-site response time.

### Increase Usage and Operating Efficiencies

Our range of communications products, automated admin tasks and deposit options drive increased system usage and unsurpassed operating efficiencies.

### Innovative Technology

Our system is the most robust, full featured, and secure inmate communications platform available featuring deposit and account management, phone, video visits, social media, investigation tools, mobile access and full integration with commissary and JMS systems.

### Unified Software Platform

Telmate's fully integrated software and hardware ecosystem has been designed and built by our engineers to meet the unique needs of the corrections industry.

Telmate is one of the fastest growing inmate communications systems in North America currently providing service to hundreds of correctional facilities in nearly every U.S. State and two Canadian Provinces. From city and county jails to federal facilities, Telmate serves populations of all sizes—many exceeding 1,000 beds.

UPGRADE your inmate communications system to Telmate.  
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